

## RELAY

### Real-Time Messaging Solution



# Improve Driver Communications with a Fast, Unified Messaging Solution

Fleets rely on effective dispatcher-driver communications to provide on-time and error-free service. Yet too many carriers are still using outdated messaging technology and disparate systems that lead to misunderstandings and mistakes.

An integrated messaging platform solves the problem.

**RELAY™** from Motorcity Systems connects dispatch and drivers through a single, unified system customized to your business and your in-cab and mobile technology platforms. The cloud-based RELAY platform improves fleet operations and driver engagement with:



Instant Messaging – RELAY gets information to drivers instantly on any device by supporting and integrating multiple modes of communication: one-to-one correspondence between dispatch and drivers, mass messaging to large customizable groups, and SMS messaging.



Improved Visibility – RELAY provides real-time driver details to dispatch and operations that include current location, HOS status, and contact details.



**Unified Messaging** – RELAY brings your telematics data together with a 24/7 messenger within a single interface. It also integrates with multiple third-party messaging services, including sms text.



**Searchable Database** – RELAY tracks and manages communication history between dispatch and drivers, creating an invaluable database of information that can be searched based on date, driver, or the content of the message.



**Top Grade Support** – Benefit from Motorcity Systems' knowledgeable and reliable staff of industry experts.

### Stay Connected with RELAY Mobile and drive ROI

RELAY Mobile keeps dispatchers and drivers connected—whether you're at your desk or on the go.

- Stay connected on the go: Communicate with drivers, even when you're away from your computer.
- Improve driver satisfaction: Receive instant notifications and respond quickly from your mobile device when drivers need assistance, wherever you are.

Use the power of RELAY to save time and money for a fast ROI.

#### Leverage a Cloud-Based Solution Suite

RELAY is part of Motorcity Systems' product family, designed to enhance transportation providers' results. The company's software solutions modernize motor carriers' operations through seamless integration, improved visibility, and automated communication and workflows.

Contact us today to learn more about Motorcity Systems and RELAY.™



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